



Hospital Happenings



Norfolk General Hospital *Celebrating 84 Years In Our Community*

2009 Issue 7 – October



**8th Annual CD 98.9 Radiothon in Support of the
Norfolk General Hospital Foundation Rose \$117,096.29**

Two New Pilot Projects Introduced at NGH

Norfolk General Hospital has been selected to develop two new programs for our community. The first, A Slow Stream Rehabilitation Program providing services for patients demonstrating rehabilitation potential with a goal of improving their functional abilities and to assist in their discharge home. The second program which started October 15 will provide Continenace Care for area seniors who need help managing bladder and bowel difficulties.



The idea of the Slow Stream Rehabilitation Program is that a patient can improve to the point where they can return home and have improved functionality. "We hope to

have a patient become as independent as possible and achieve their potential. This program will give our patients that chance", said Bettyann DeRonde.

The new Continenace Care Clinic is located in the Diagnostic Imaging area of the hospital and available to seniors twice monthly. "This is great news for local seniors who have had to travel to get this type of care in the past, now they can access it right here at NGH" said Bettyann DeRonde, Vice President of Patient Care Services.



Melissa Northwood & Gillian Riddell, Nurse Continenace Advisor

Seniors can book their own free appointments by calling (905)-573-4821 or be referred by a family doctor, specialist or health care provider.



"Winter Wonderland" Christmas Party

Saturday, December 5, 2009 at the Delhi German Home. Advance tickets just \$15.

See Gloria Sinnesael in the Administrative Office



Suggestions - Feedback - Submissions

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H1N1

VACCINATIONS

Oct. 30– Nov 2-4

9-11am 1-4 6-8pm Conference Rooms

Our mission is to assist those we serve to achieve the best possible health outcomes

A Case For Support From Dr. Soenan

On Thursday, October 1st, nearly 200 supporters gathered at the Greens at Renton for the 3rd Annual Norfolk General Hospital Foundation Donor Event. The purpose of the event was to pay tribute to the generosity of people who support the NGH Foundation.



Dr. Gary Soenan addresses hospital supporters at the Greens at Renton

The thank you event also featured guest speaker, Dr. Gary Soenen, Chief of Surgery at NGH, who explained the new Lend a Hand Campaign. Dr. Soenen has a deep appreciation for the level of healthcare expertise available to our community so we can provide the

best in patient care possible.

He explained the hospital's greatest needs including the redevelopment of a 45-year-old Operating Room, a 16-year-old X-ray suite and the ongoing costs associated with patient care equipment up-grades. It was also an opportunity to emphasize the hospital's commitment to patient care and staff health and safety. "It is clear that if we are to continue to enjoy the quality of care our families deserve and expect, then it's up to us to make it happen, we must depend on each other," said Dr. Soenen.

Cheers Steve!



Bearing down with a ball & chain wrapped around his ankle, friends and family shared one last evening with Bachelor Steve Brightman before his wedding day October 3. Congratulations!

Are you celebrating something special? Let us know!

Clinical Diabetes Champions Team

To advocate, educate and enhance current knowledge of those affected by diabetes at NGH.

The inaugural meeting of the Clinical Diabetes Champions Team (CDCT) occurred on Monday September 28/09.

For four comprehensive hours the team listened, learned and deliberated on many issues regarding diabetes at Norfolk General Hospital.



Team members

The need for unit nurses at Norfolk General Hospital to become "Clinical Diabetes

Anita Addison- ICU/ER, Holly Bazzard- 3B, Jennifer Edwards- 3E, Jane-Ann Houze- 3E, Robin Mummery- ICU, Lindsey Propper- 3E, Frances Salyi - 4B, Margaret Saporsantos - Food & Nut, Sheryl Snively- 3B, Stephanie Varga- 3B, and Mary Westover-ICU, Cindy Gekiere- HNDP (Team Lead)

Champions" was identified through the Diabetes Coordinator Role Report of April 2009. In this report a survey of the inpatient nurses identified that if each unit had available two-three resourceful nurses keenly interested in diabetes which had the opportunity to advance their knowledge base regarding diabetes management then this would enable the delivery of effective evidence-based diabetes care, and quality patient-focused diabetes care.

Team members will be recognized by their unit peers as a diabetes resource champions who will share their unique skills of diabetes assessment to help prioritize care, implement nursing interventions based on evidenced based practice, and facilitate nurses with patient education.

As of October 26, 2009, Ontario's new distracted driving law



will make it illegal for motorists to use hand-held wireless communication devices or any hand-held electronic entertainment devices while driving. This includes hand-held cell phones, texting and e-mailing. Hands-free devices will still be permitted.

This new law also prohibits viewing a display screen unrelated to the driving task such as laptops or DVD players while driving. Emergency services workers, including police, paramedics and firefighters will be exempt from the hand-held ban and drivers will be allowed to use their hand-held phones to call 911.



Have a Happy Halloween—Look for pictures of the Pumpkin Carving Challenge Winners in the next edition of Hospital Happenings.



World Diabetes Day
November 14



Advanced Paramedic Training

"It's a different challenge everyday, every call, never routine." That's what Kelly Lyn Alves enjoys most about being a Paramedic. Kelly is one of four Brant County EMS Paramedics rotating through our Operating Room & Emergency Department. The Paramedics come into the Advanced Care Program with a minimum of five years on the



September 16-09- Kelly Lyn Alves & Mark Schouten participate in Advanced Paramedic Training in the NGH ER

road as Primary Paramedics. The required training is held every other year and consists of 5 months of classroom work, 240 hours of hospital clinical (the bulk of it happening at NGH) and 4-5 months of travelling with a preceptor on the

road (trained level two paramedic).

Kevin Robinson, an Advanced Care Paramedic Supervisor with the program is very grateful of Norfolk General Hospitals cooperation, "staff and physicians have been very accommodating to having our students here, Norfolk General has been extremely receptive of this program".

Robinson extended a special thank you to Rose, Mary and Carolyn. "Thanks for being so cooperative with Brant County EMS."

The 32nd Annual Treasure Mart

Saturday, November 7, at the Aud, Norfolk County Fair Grounds. Doors open @ 8:00a.m. till 1:00 p.m.

Featuring Crafts - Silent Auction - Penny Table - Trinkets/Treasures - Clothing - Country Kitchen - 50/50 Draw.

New this year is a live auction Friday, November 6. Viewing at 6p.m. —Sale starts 7p.m.



Doug Souliere-Chair, Betty Brooks, President Volunteer Association & Craft Conveners Shirley Norrie & Pat Lowrey display a beautiful handmade afghan which will be raffled.

Proceeds to Hospital Equipment

NGH Golf League 2009

Another Successful Season at the Greens.

See you next year!



Upcoming Vendors

November & December



In 2 Uniforms - Friday Oct. 30

AVON - Friday Oct. 30

Gift Shop Christmas Sale & Crafts - Thursday Nov.12

Epicure - Friday Nov.13

Suzi M. Fashion Bags & Accessories - Thursday Nov. 19

Shelley Ann Uniforms - Friday Nov. 27

Gift Shop Christmas Sale & Craft Group - Friday Dec.4

The Gift Shop & Vendor Sales will be set up in the front of the Cafeteria & Gift Shop

Can I Get You a Coffee?

This year NGH/NHNNH resurrected the Attendance Recognition Program. When all was said and done, President and CEO, Bill Lewis couldn't have been more pleased to offer his hand when approached to sign 217 recognition letters to staff. In total close to 950 "Coffee and Crumbs" coupons were distributed as a token of the organization's appreciation for staff's dedicated efforts in 2008.



LATEST WINNERS



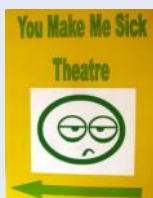
Sherry Dresser
Brian Deoliveira

If you would like to have a chance to win the 50/50 draw and benefit from the events that the Employee P.R. Committee sponsors, call Liz in Payroll at ext. 4200.



The You Make Me Sick Theatre?

Popcorn with your Ebola flick? Or how about a cream soda in between learning the art of performing the perfect sneeze? The North South Conference Rooms were recently transformed in the UMMS Theatre, short for



you make me sick. As you know, Infection Control has a habit of turning a serious topic into something fun and educational for all. To celebrate Infection Control week in the hospital October 19-23 a series of short documentary style films were showcased including Typhoid Mary-The Most Dangerous Women in America, Ebola-the Plague Fighters, The Grand Prix of PPE and Super Bugs- A nightmare on your hands. In addition to the UMMS theatre, staff found a new Bug of the Day in their mailbox each day explaining what the bug is, how it's spread, where it's found and how to prevent and control it. *Look for a Hand Hygiene Tree coming to the Infection Control area soon-fill out a leaf to show your commitment to hand hygiene and patient care!*



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Lending a Creative Hand Workplace Fundraising for NGH Foundation.

When Sherry Dresser's not helping a patient in the Physiotherapy Department you might just find her at home creating her next masterpiece. Some may be familiar with Sherry's pottery work, as she had brought some of her collection to display in the past. This year Sherry is inviting friends and colleagues to view her work at an Open House, a percentage of the proceeds from sales will be donated to the Lend a Hand Campaign.



The Open House will be held November 26 & 27 from 11-6 at 38 Kennedy Road, Simcoe. All attendees will be entered in a free draw. For more information, please contact Sherry @ dress@kwic.com

Do you have a skill or hobby outside of the hospital you'd like to share with us? Let us know.

Televideo Brings the Doctor to Your TV Screen

Travelling from one doctor to another can be a daunting experience for the best of us, especially when they may be spread out throughout the Province. With a new Televideo system in place at NGH, a specialist can be as close as a TV monitor away. For patients who may have limited mobility this is an extremely welcoming addition to our community.



This gentleman was the first patient consultation with a Physician in Toronto. Instead of Doug's wife taking him to Toronto, the Doctor came to see Doug via Telemedicine. Currently this service is free to our community, in most cases a specialist will initiate the booking and charge OHIP accordingly, just like a regular office visit.

Echo's From the 8th Annual CD 98.9 Radiothon

"NGH is there when I need it, if your going to be sick this is the place to go." Jack Owendyk, In Memoriam Salverda Golf Tournament.

"A strong hospital helps our community become a better community." Larry Dawson.

"Give generously to help us continue to provide the services to our community." Liala Mair, OR Nurse

"We are doing this with patient comfort in mind." Sandra Bougner, X-Ray

"New equipment attracts new physicians, we are competing with every other hospital in the Province." Jeff Lonke, Chair, NGH Board

"I've been here 10 years, residents need to know how important they have been in improving patient care, 100's of lives have been saved." Dr. Gary Soenen.



OR Nurse Ruth Driedger explains the benefits to a new and improved operating room area for both patients and staff with radio host Kate Buick.

View More Radiothon Pictures @ www.ngh.on.ca

