MEDIA RELEASE:

For Immediate Release

December 6, 2019

On behalf of the Norfolk General Hospital Board of Directors

Tom White Norfolk General Hospital Board Chair has announced the resignation of Kelly Isfan as President and CEO of NGH.

Isfan, who has been with the hospital for eight and a half years, has accepted the position of CEO at Ross Memorial Hospital in Lindsay, Ontario.

The Board received the announcement Wednesday evening at the December 4th meeting. "We're very proud of Kelly and congratulate her on her move" stated White, "She has been a tremendous leader at NGH, delivering excellence with every contribution to improving care at our hospital. It is no surprise that she was sought out by Ross Memorial."

Isfan's tenure with Norfolk General Hospital and Norfolk Hospital Nursing Home is highlighted by the implementing of shared leadership for Norfolk General Hospital and West Haldimand General Hospital, starting the journey of High Reliability for both hospitals, achieving Accreditation with Exemplary status at both hospitals and leading an extraordinary and committed team of professionals.

"It has been a real pleasure. The time has gone by very fast" Isfan told the board. "We have built great teams who live our hospitals' mission and values every day and I am very proud of what we have achieved together."

Isfan also served as a member of The Rotary Club of Simcoe; currently sits as chair the Medium Size Hospital Council of Ontario Hospital Association; and has served on various committees for OHA and Ministry of Health and Long Term Care.

Ms. Isfan will remain on with NGH until mid-March 2020.

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