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MEDIA RELEASE:

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Shorter Wait Time at NGH

Emergency Department patients at Norfolk General Hospital spend less time waiting for an inpatient bed compared to other facilities.

NGH ED patients needing to be admitted to an Inpatient bed waited an average of 20.0 hours according to the 2017-2018 data released by the Canadian Institute for Health Information (CIHI). That number is less than half the average wait time of other hospitals in the Hamilton Niagara Haldimand Brant Local Health Integration Network and well below that of provincial averages and similar sized hospitals across Ontario.





The average wait time in emergency departments for the HNHB LHIN was 46.6 hours while the average wait time in Ontario was 32.8 hours and 34.9 hours for other medium size facilities.

CIHI calculates ED wait time averages by clocking the time between when patients are triaged or registered and when they leave the emergency room and are admitted to a bed. 90 percent of patients spend less than the average wait time in the emergency department at NGH.

Ben Speers NGH Director of Emergency Services stated "All hospitals face the same funding challenges while seeing an increase in more acute health problems. Our ED staff has worked very efficiently in managing these challenges. The community can be comforted to know that when needed NGH can provide the right care at the right time."

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"Our mission is to relieve illness and suffering, and help people live healthier lives."

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