



365 West Street, Simcoe, Ontario N3Y 1T7
www.ngh.on.ca
519-426-0130 Ext.6977

MEDIA RELEASE:

For Immediate Release

Sunday March 5, 2017

Pipe Burst at NGH

Norfolk General Hospital experienced extensive flooding Saturday evening when a hot water supply pipe burst on the second floor.

Sometime between 5 – 6pm a pipe burst just inside the entry to the Operating Rooms.

The water spread rapidly flooding the OR unit floor. The water then penetrated down through walls and ceilings into Diagnostic Imaging on the 1st floor and also into the kitchen on the Main floor below.

Norfolk Fire and Rescue arrive shortly after 6pm providing tarps to protect DI equipment and the hospital was put on fire watch in case of any water damage to electrical systems.

Restoration crews were called in – Once on site they began clean up and assessing the damage in these critical areas.

EMS have been diverted to other area hospitals as NGH has no OR and limited DI.

At no time was patient safety or care at risk.

“I want to acknowledge the quick reaction of the hospital staff, members of our leadership team and Norfolk Fire in bringing this disastrous situation under control” stated Kelly Isfan NGH CEO “We will work diligently to restore these important services as quickly as possible.”

All scheduled surgeries have been cancelled. DI and Lab services cancelled until further notice.

Visitors are able to visit with family members on inpatient floors. NGH asks that you practice Hand Hygiene when entering and exiting the hospital by using one of the many hand sanitizing station located throughout the hospital.



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Contact:

Gerry Hamill
Communication Specialist
519-426-0130 ext. 2454
226-931-2697
ghamill@ngh.on.ca

“Our mission is to relieve illness and suffering, and help people live healthier lives.”

