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## MEDIA RELEASE:

For Immediate Release

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### **Patient and Family Advisory Council Seeks New Members**

The Patient and Family Advisory Council (PFAC) is looking for new members to give voice to patients and families at Norfolk General Hospital. PFAC's main role is to review current NGH practices and to suggest fresh and different perspectives as to how NGH manages concerns and suggestions received from patients and members of the community. PFAC is comprised of community members from varied backgrounds and hospital experiences who work in collaboration with hospital Managers.

A PFAC member is someone who:

- Wants to help improve the quality of our hospital's care for all patients and family members.
- Would give advice to the hospital based on his or her own experience as a patient or family member.
- Would partner with staff on how to improve the patient experience.
- Volunteer his or her time (typically 1-4 hours per month)

If this sound like the right opportunity for you find out more:

Visit our website: [www.ngh.on.ca](http://www.ngh.on.ca) (look for "Patient and Family Advisory Council" under the "About" tab)

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*"Our mission is to relieve illness and suffering, and help people live healthier lives."*



Just Wash your Hands

