



**BOARD OF DIRECTORS
MINUTES**

March 07, 2018 5:30 pm
NGH Boardroom

PRESENT: T. White, Chair, E. Coffey, M. Dawson, R. Duwyn, R. Gelbard, Dr. Gabel, M. Kokus, J. Mulheron, V. Pepper, S. Pongracz, T. Stickl, Dr. Thorpe, T. Thomson, H. Riddell, K. Isfan; P. Emslie (Recorder)

REGRETS: K. Davy, F. Gelinias, V. Young

GUESTS: Jennifer White, Director of Development NGH Foundation; G. Hamill, Communication Specialist

1.0 CALL TO ORDER

The Chairperson called the meeting to order at 5:28 pm.

2.0 MISSION REVIEW

R. Gelbard read the mission statement.

3.0 EDUCATION

Jennifer White, Director of Development for the NGH Foundation delivered a presentation on Board Giving, highlighting its importance particularly during the last stages of the current Building a Better Hospital (BBH) campaign. Research indicates that boards with a 100% giving level are 63% more likely to reach their goal than Boards without that commitment. She also asked Board members to if possible, give her the names of three prospects who might be willing to consider a major gift, to increase the momentum of the campaign.

4.0 APPROVAL OF AGENDA

It was MOVED by R. Gelbard and SECONDED by M. Dawson to:

Approve the agenda as circulated.

CARRIED

5.0 DECLARATION OF CONFLICT OF INTEREST - none declared.

6.0 QUALITY/STRATEGIC MATTERS FOR DECISION/DISCUSSION

6.1 Patient Story

H. Riddell relayed two stories, both of which required significant effort on behalf of the hospital team to effectively plan and prepare these patients for discharge to the most appropriate destination, and involved external partners, while keeping legislative requirements in mind. Both patients were successfully placed. The efforts of the Salvation Army were acknowledged.

7.0 MATTERS FOR DISCUSSION

7.1 Report from Senior Management

K. Isfan advised the Leadership Team will be meeting to develop goals and objectives emanating from the Strategic Plan and will bring recommendations to this table.

7.2 2018-2019 Quality Improvement Plan (QIP)

On behalf of M. Dawson, H. Riddell presented an overview of the 2018-2019 QIP dimensions and metrics for measuring. The dimensions are: Effective Transitions; Patient Centred Experience, Medication Safety, Workplace Violence and Timely Access to Care (length of stay in Emergency Department). It was noted the Workplace Violence dimension is mandatory. Regarding possible language barriers members were advised that some of the pamphlets shared with patients are multi-cultural and we do have an Interpretation service available if required.

8.0 CONSENT AGENDA

8.1 Minutes of the Board of Directors Meeting of February 07, 2018

8.2 Report of the Joint Quality Committee of February 26, 2018

It was MOVED by E. Coffey and SECONDED by M. Dawson to:

Accept the minutes as circulated.

CARRIED

9.0 ADJOURNMENT TO IN-CAMERA

The meeting adjourned to In-Camera at 1825 hours.

T. White, Chair

K. Isfan, Secretary