

BOARD OF DIRECTORS

MARCH 1, 2017

Page 1 of 5

NORFOLK GENERAL HOSPITAL

BOARD OF DIRECTORS

A meeting of the Board of Directors was held on Wednesday, March 1, 2017 at 1730 hours in the Board Room of the Norfolk General Hospital.

PRESENT: B. Snowden, Chair; T. White; E. Coffey; F. Gelinias; M. Dawson; R. Duwyn; J. Mulheron; T. Stickl (teleconference); Dr. Gabel; Dr. Thorpe; B. Miller; G. Hamill; T. Thomson; H. Riddell; K. Isfan; G. Sinnesael (Recorder).

REGRETS: P. Maletta; V. Pepper; N. Kokkoros; R. Gelbard.

GUEST: M. Kokus, Vice-President, Volunteer Association.

1. **CALL TO ORDER**

The Chair called the meeting to order.

2. **MISSION REVIEW**

F. Gelinias read the Mission Statement.

3. **BOARD EDUCATION**

J. Liswood, Miller Thomson LLP attended the meeting by teleconference to review the Board-Appointed Professional Staff By-Laws, as attached to the agenda. After the review the Board was given the opportunity to ask questions.

4. **APPROVAL OF AGENDA**

It was, **MOVED BY:** M. Dawson
 SECONDED BY: J. Mulheron
to approve the agenda.
 CARRIED

5. **DECLARATION OF CONFLICT OF INTEREST** – None declared.

6. **QUALITY/STRATEGIC MATTERS FOR DECISION/DISCUSSION**

6.1 **To approve the recommendations for the Quality Improvement Plan (QIP)**
After some discussion it was decided to provide the Board with the QIP before passing the recommendation. This was deferred to the April Board Meeting.

6.2 **Patient Story**

H. Riddell read a positive thank you letter that was received. The writer congratulated the staff and physician for the exceptional and compassionate care that her friend received when she was a patient in the ED.

BOARD OF DIRECTORS

MARCH 1, 2017

Page 2 of 5

6.3 Executive Compensation

B. Snowden stated that on February 16th K. Isfan, T. White, J. Mulheron and she attended an OHA webinar on Executive Compensation. Beth explained the context of the webinar, and noted it has to be cleared by the LHIN before posting on the website for public consultation. As this is a lot of work for the Board, most hospitals are now hiring a consultant to help with executive compensation.

6.4 Board-Appointment Professional Staff By-Laws

It was noted that there is a typo on page 24 paragraph (v).

It was, MOVED BY: J. Mulheron
 SECONDED BY: M. Dawson
to approve the Professional Staff By-laws. CARRIED

7. MATTERS FOR DISCUSSION

7.1 Report to the Board from Senior Management

K. Isfan reviewed the report, as attached to the agenda.

There was a discussion around each hospital having a Strategic Plan instead of being combined. K. Isfan clarified that there will be one rfp issued for strategic planning for both hospitals. The strategic plans will be specific for each hospital.

The first line under the Effective Enablers for the NGH Goals was amended to read "Achieve a balanced operating budget".

It was, MOVED BY: J. Mulheron
 SECONDED BY: M. Dawson
to approve the NGH Goals for 2017-18 as amended.
CARRIED

7.2 Chief of Staff Report

Dr. Gabel indicated that she attended a STUDER Group conference in February. She found the conference both aspirational and inspirational, and is grateful for the opportunity to go.

7.3 Emergency Department Wait Times

R. Duwyn stated that he sits on a few different Boards and has lots of interaction with many people. He indicated that our E.D. wait times are often brought up and he would like some guidance on addressing this. Discussion followed around ways of getting the message out that our wait times are as good as other hospitals. K. Isfan will refresh a Q & A and send out to the Board. Our Communications Officer is also working on an article.

