

BOARD OF DIRECTORS

FEBRUARY 1, 2017

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6.2 Patient Story

H. Riddell reviewed a patient complaint that came through the LHIN. The LHIN contacted us while the patient was still in the hospital. The family had concerns about the length of time for certain tests and why it took so long for the CT scan to be read. An investigation was held and it was discovered communication was missing through all of this. A meeting was held with the family, the physician and physiotherapist, and they reviewed all their concerns with them. The family thanked them after for the follow-up, and were happy with the meeting and the care.

7. MATTERS FOR DISCUSSION

7.1 Report to the Board from Senior Management

K. Isfan reviewed the report, as attached to the agenda.

B. Snowden led a discussion regarding executive compensation. It was agreed to have a third party help with executive compensation.

It was, MOVED BY: M. Dawson
 SECONDED BY: V. Pepper
to hire a third party for executive compensation.
 CARRIED

7.2 Chief of Staff Report

There was a motion from the Medical Advisory Committee to approve the draft Professional Staff By-laws. After some discussion the by-laws were deferred until the March Board Meeting. J. Liswood will teleconference into that meeting to answer questions and for further discussion.

8. CONSENT AGENDA

- 8.1 Approval of Board Minutes – December 7, 2016
- 8.2 Joint Finance Committee Minutes - January 16, 2017
- 8.3 Joint Governance Committee Minutes - January 18, 2017
- 8.4 Foundation Report
- 8.5 Volunteer Association Report.

It was, MOVED BY: R. Duwyn
 SECONDED BY: T. White
to approve the reports.
 CARRIED

9. ADJOURNMENT TO IN-CAMERA

The meeting adjourned to In-Camera at 1907 hours.

B. Snowden, Chair

K. Isfan, Secretary