NORFOLK GENERAL HOSPITAL

BOARD OF DIRECTORS

A meeting of the Board of Directors was held on Wednesday, December 6, 2017 at 1730 hours in the Board Room of the Norfolk General Hospital.

PRESENT: T. White, Chair; E. Coffey; F. Gelinas; V. Pepper; M. Dawson; R. Duwyn; R. Gelbard; J. Mulheron; T. Stickl; S. Pongracz; K. Davy; V. Young; Dr. Thorpe; Dr. Gabel; M. Kokus; G. Hamill; T. Thomson; H. Riddell; K. Isfan; G. Sinnesael (Recorder).

1. CALL TO ORDER
The Chair called the meeting to order.

2. MISSION REVIEW
R. Gelbard read the Mission Statement.

3. BOARD EDUCATION
Blair Snow, Pharmacist from Roulston's Pharmacy provided a presentation on the Opioid Crisis and Opioid Agonist Treatment Challenges in Ontario and Norfolk County.

4. APPROVAL OF AGENDA
It was, MOVED BY: J. Mulheron
SECONDED BY: T. Stickl
to approve the agenda as circulated. CARRIED

5. DECLARATION OF CONFLICT OF INTEREST – None declared.

6. QUALITY/STRATEGIC MATTERS FOR DECISION/DISCUSSION

6.1 Patient Story
H. Riddell spoke about a complaint and a compliment received from patients in the ED. The complaint was about waiting too long in our ED and they stated they never wait at other hospital's this long. More communication with this person would have helped.

A compliment was received saying our staff was compassionate, they were treated with respect and the care was great - be proud of your team.

Communication was number one in both and this is an example of what a beneficial tool AIDET is for the ED and the whole hospital.

6.2 KPMG Audit Planning Report

T. Thomson reviewed the KPMG Planning Report, as attached to the agenda. There was a discussion around the terms and conditions as they were currently being negotiated.

It was, MOVED BY: R. Gelbard
SECONDED BY: V. Young
to approve the KPMG Audit Planning Report.
CARRIED

6.3 NGH Operating Results

T. Thomson provided an overview of the operating results for NGH, as attached to the agenda.

It was, MOVED BY: J. Mulheron
SECONDED BY: T. Stickl
to approve the NGH Operating Results for the period ended October 31, 2017. CARRIED

6.4 2017/18 Approval Capital List

T. Thomson reviewed the approved Capital List for 2017/18, as attached to the agenda.

6.5 2018/2019 Proposed Budget

T. Thomson reviewed the proposed budget for 2018/2019, as attached to the agenda. There was a discussion around the assumptions and approving a budget with a deficit. It was decided to approve it recognizing that there may be discussion with the hospital and the LHIN to what the assumptions are and it can be changed.

It was, MOVED BY: R. Duwyn
SECONDED BY: T. Stickl
WHEREAS the draft budget shows a shortfall:
AND WHEREAS due to the significant size of the funding shortfall, not enough cost savings can be found to achieve a balanced budget without reducing or eliminating services;
AND WHEREAS the consensus of the Board was that a reduction or elimination of services to the community would not be appropriate;
AND WHEREAS the communications from the LHIN indicate it does not support the reduction or elimination of services;
AND WHEREAS the Ministry of Health and Long-Term Care has indicated through its actions that it does not support the reduction or elimination of services;

AND WHEREAS the OHA has performed analysis that indicates medium-sized hospitals such as NGH are disadvantaged by the funding methodology. This has been acknowledged by the Ministry of Health and Long-Term Care and potential funding solutions are currently being considered. A pool of funding was provided for medium-sized hospitals in 2016/2017 which enable NGH to achieve a balanced budget;
AND WHEREAS the LHIN has been informed of the hospital's projected deficit and, as a result, the worsening cash position, and the LHIN supported increasing the hospital's cash advance to $2.5M in 2016/17, and is currently considering a further increase to the cash advance amount;
AND WHEREAS the LHIN has stated verbally that NGH will be provided with a waiver with respect to the requirement to have a balanced budget in 2017/18;
THAT even though the Hospital Service Accountability Agreement does not allow the Board of Directors of Hospitals to pass a budget that shows a deficit, given the above issues and the knowledge of the deficit by this LHIN, and its assistance, it is hereby moved that the 2018/2019 draft budget of NGH be approved. CARRIED

7. MATTERS FOR DISCUSSION

7.1 Report to the Board from Senior Management
K. Isfan gave an update on the Strategic Planning Retreat and what the next steps are. MacPhie is drafting a high level report with strategic directions which will be brought to the Board in the New Year. After the Board has approved it, the strategic directions will go to the leadership team and committees within the hospital.

8. CONSENT AGENDA
8.1 Board Minutes – November 1, 2017
8.2 Joint Governance Committee - November 15, 2017
8.3 Joint Quality Committee - November 17, 2017
8.4 Joint Finance Committee - November 20, 2017
8.5 Volunteer Association Report.

It was, MOVED BY: M. Dawson
SECONDED BY: K. Davy
to approve the reports. CARRIED

9. ADJOURNMENT TO IN-CAMERA
The meeting adjourned to In-Camera at 1841 hours.

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T. White, Chair K. Isfan, Secretary