



NGH Patient and Visitor Entrance moves as of Tuesday, September 7

Providing excellent patient care means making sure that everyone we serve has the best possible experience. To ensure easier access and accessibility to our hospital, we have made the following changes:

- Beginning Tuesday, September 7, all patients and visitors must enter the Robinson Street entrance. This includes patients requiring testing and procedures such as a CT scan or surgery and access to our Vaccine Clinic.
- Beginning Tuesday, September 7, the West Street entrance will be closed to the public.

Patients and visitors requiring our Emergency Department will continue to enter the Emergency Department Entrance and be screened upon entry.

To protect our patients, families, and visitors, we are actively screening everyone entering the hospital. Anyone whose travel history and/or symptoms indicate they may be at risk of having COVID-19 will be directed away from the hospital and/or advised to contact the NGH COVID-19 Assessment Centre at 519-426-0130 Ext.2234.

As the COVID-19 pandemic continues to evolve, please check our [Visitor Policy](#) for the most up-to-date information.

Media contact:

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