

Online booking for COVID-19 testing now available

January 14th, 2021 - People experiencing COVID-19 symptoms can now register online to book an appointment at Norfolk General Hospital's (NGH) COVID-19 Assessment Centre.

The Assessment Centre's online e-booking platform went live on Thursday, January 14th.

The testing criteria include people who have:

- COVID-19 symptoms.
- Exposure to a confirmed case of COVID-19 within the last 5-7 days
- Live or work in an at-risk setting (long-term care home, homeless shelter, etc)
- Essential caregiver for a resident in a long-term care or retirement home
- Needing clearance for pre-surgical or pre-procedural appointments

To book an appointment through the online portal, please click below: https://portal.healthmyself.net/norfolkgeneralhospital/forms/mzP

Appointments are available on Monday, Tuesday, Wednesday, Friday, and Saturdays from 8 a.m. to 4 p.m.

All appointments booked through the portal or by phone will take place at NGH's COVID-19 Assessment Centre located at the Robinson Street entrance in Simcoe, ON.

People requiring a COVID-19 swab who meet the Ministry of Health criteria can also call the NGH Assessment Centre at 519-426-0130 Ext. 2234

Please note that we are experiencing a high call volume, so please leave a message, and we will get back to you.

If you require urgent care, visit an Emergency Department or call 911 and inform them of your travel and contact history and symptoms.

Before going to an Assessment Centre, individuals should complete a self-assessment at https://www.ontario.ca/coronavirus